

MohammadReza Mehrazma

Business Information Pack



SCAN ME

Information Security Governance Strategist,
University Lecturer, Instructor, Researcher,
Lead Auditor, Councilor, Information Security
Strategist

- Information Security
- IT Service Management
- IT and IS Governance, GDPR, GRC,
Incident Management, and BCMS

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1. Resume

1.5.1. General Information

1.5.2. Who am I?

Accomplished Ph.D. candidate in Computer Engineering with dual Master's degrees in Information Technology, specializing in Computer Networks and Information Security Management Systems. Skilled information security strategist proficient in GRC, BCMS, Data Governance (GDPR), incident management, IT Service Management, Information Security, and IT Governance. Versatile professional with expertise as an instructor, university lecturer, researcher, consultant, and lead auditor. Possessing a diverse array of valid and extensive certificates detailed in the [Certificates and Qualifications](#) section.

1.5.3. Achievements

In recent years, I've had several accomplishments, including:

A) Teaching

In recent years, I have taught more than 60 course topics, as listed in my [Teaching Section](#). As a university lecturer and business instructor, I've developed numerous course ideas.

B) Auditing and Assessments

More than 430 person-days since 2018, such as:

Internal and External audits of ISO/IEC 27001

Internal Audits of ISO/IEC 20000-1

I am evaluating various frameworks, including COBIT, C2M2, and CIS.

C) Consulting

Consulted on 60+ projects across banking, telecom, and public sectors, delivering end-to-end implementation of Information Security Strategy, ISMS, BCMS, COBIT, and Enterprise Architecture frameworks, reducing audit nonconformities and improving regulatory alignment.

1.5.4. Key Skills

Information Security & Risk

- ISMS Implementation (ISO/IEC 27001, 27002, 27005)
- Cybersecurity Strategy & Controls (NIST CSF, CIS, C2M2)
- Incident & Crisis Management (ISO/IEC 27035)
- Data Protection & Privacy (GDPR, DLP Solutions)
- IT Governance & Compliance

IT Strategy & Roadmapping

- COBIT (4.1, 5, 2019), ISO/IEC 38500
- IT Risk & Compliance Assessment
- GRC Framework Design

Service Management & Architecture

- ITIL (v3 & 4), ISO/IEC 20000
- Service Maturity Modeling
- Enterprise Architecture (TOGAF, ArchiMate)
- Process Optimization & Change Enablement

Training & Advisory

- Executive Briefings & Security Awareness
- Curriculum Design for InfoSec & ITSM
- TOT & Instructional Design
- Stakeholder Engagement & Executive Consulting

1.5.5. Personal Skills

- Strong motivation for team leadership
- Skilled in conflict resolution
- Successful project delivery and assessment
- Clear communication in reporting
- Experienced in information security practices
- Solid grasp of ITSM principles and practices
- Experienced in IT governance frameworks
- Effective interpersonal communication
- Effective verbal and non-verbal communication



1.2. University Backgrounds

1.2.1. PhD Candidate – Computer Engineering (Computer Networks and Secure Computing)

Tehran North Branch Islamic Azad University, Tehran, Iran
(August 2023 – Now)

1.2.2. MBA – Information Security Management

PECB University, Washington, DC, United States (Feb 2021 – Jan. 2024)
GPA 3.57 – Full Scholarship Program

I developed two theses at this university based on information security:

1. ISMS project challenges lead to failure
2. The Human Factors that affect Information Security Implementation failures



PECB UNIVERSITY
EXISTENTIATIO PER VERITATEM

1.2.3. Master of Science in Information Technology – Computer Networks

Science and Research Branch, Islamic Azad University, Tehran, Iran
(22 Sep 2016 – Nov 2020) – GPA 4 (18.16 of 20)

The subject of my thesis is "Customer clustering by combining the particle swarm and K-Means algorithms and analyzing their behavior on commercial websites."



1.2.4. Bachelor of Science in Computer Software Engineering Technology

Pardis Branch Islamic Azad University, Tehran, Iran
(21 Jan 2014 – 6 Oct 2015) – GPA 4 (19.14 of 20)



1.2.5. Associate Degree in Computer System Software

University of Applied Science and Technology (Jan 2001 – 22 Jun 2003)



دانشگاه جامع
علمی-کاربردی

1.3. Experiences

1.3.1. Memberships History¹

- Official Consultant of Information Technology
- Member of JTC1/SC27 Sub Committee
- Member of Information Technology Professionals Association (ITPA) – Australia
- National Society of Professional Engineers Australia
- * IT Loan Assessor (Auditor) of the Information Technology Organization of Iran
- * Consultant of Cyber Security Research Center of Science and Research Branch Islamic Azad University
- * Member of the Loan Auditor Committee of Tehran NSR
- * Official Member of the consultant commission of Tehran NSR

1.3.2. Teaching Experience

I have been teaching since 1991. I've taught information security and information technology courses. For more information, [Click Here](#).

1.3.3. Job Backgrounds

1.3.3.1. Information Security Governance Strategist (April 2010 – Present)

Freelancer

I empower organizations to build digital trust and operational resilience. As a strategic partner, I transform your approach to security and IT management, turning potential risks into a competitive advantage. Through expert instruction, hands-on consulting, and meticulous lead audits, I help you master Information Security, IT Service Management, Governance, and Compliance.

1.3.3.2. Tehran ICT Guild Organization (March 2013 -Present)

Member of the Board of Directors, in 7th annuals - November 2023 – 2026

Member of the AFTA commission since 2013

Member of councilors' commissions for 2 annuals

Member of IT Audit commissions for 1 annual

Official Consultant of Information Technology

1.3.3.3. Islamic Azad University (Sep 2021 – present)

University Lecturer, Faculty of Artificial Intelligence and Advanced Social Technologies, North Tehran Branch

1.3.3.4. Secure Infrastructure of Transactional Services (SITS)

Head of IT Audit Project, Member of the Security Management Team

Developing an array of security policies:

- Container security policies
- DevSecOps policies
- AI Security policies
- Resilience Policies
- Developing an array of security policies

¹ Memberships with (*) have expired.



1.3.3.5. *Royal Pardaz Tiam (March 2022 – March 2025)*

Information Security Governance Department Manager

Led the Information Security Governance Department in designing and delivering end-to-end programs across audit, risk, service management, and strategic alignment initiatives for large-scale organizations.

- **Oversaw complex security and service management assessments**, aligning organizations with ISO/IEC 27001 and ISO/IEC 20000 standards while elevating security maturity and compliance readiness.
- **Directed GRC and business continuity initiatives** from the ground up, including the establishment and continuous improvement of frameworks such as ISO 22301, 27031, and 27035 — supporting long-term resilience strategies.
- **Guided both the implementation and evaluation of ITSM frameworks**, delivering structured ITIL and ISO 20000 solutions tailored to operational realities and stakeholder needs.
- **Championed enterprise-wide security awareness programs**, designing interactive, multi-level training models to foster a culture of security across all organizational tiers.
- **Architected long-range information and cybersecurity strategy frameworks**, leveraging models such as COBIT, NIST CSF, SABSA, and ISO/IEC 38500 to influence executive decision-making and enhance governance posture.

This role demanded a holistic approach to information security—one that integrated governance with operational execution and empowered organizations to sustain maturity across an evolving regulatory and threat landscape.

1.3.3.6. *PECB MS - ISO/IEC 27001 Auditor*

Interim MS Auditor for ISO/IEC 27001 – Canada (2021-2022)

1.3.3.7. *AB Call Center -Safire Abi Aram (June 2020 – March 2022)*

Senior Advisor to the CEO (IT & Information Security) Top Management Representative for ISMS

Served as senior strategic advisor to the CEO and acted as the top management representative for Information Security Management within Iran's leading outsourcing contact center — a firm delivering critical domestic and international call center services.

- **Advised executive leadership on IT and security governance**
- **Directed the implementation and oversight of the Information Security Management System (ISMS),**
- **Led initiatives to secure customer data and communications.**
- **Collaborated with external auditors and compliance bodies**
- **Contributed to employee awareness and cultural change**

PECB MS



1.3.3.8. Cyber Security Research Center of Science and Research Branch Islamic Azad University (November 2017- June 2020)

Cyber Security Researcher & Consultant

Conducted applied cybersecurity research and provided consulting across national-scale projects, with a strong focus on information security strategies, behavioral analytics, and long-term IT security planning.

- **Contributed to high-impact national research initiatives**, including the *National Cyber Incident Management Response Plan*, supporting strategic readiness and cross-organizational coordination in crisis scenarios.
- **Developed behavioral analysis models** to identify risky user activity patterns and inform internal security awareness and monitoring strategies in organizational environments.
- **Drafted master plans** for IT and cybersecurity development, as well as frameworks for human resource training, with a focus on building long-term institutional capacity.
- **Led exploratory research in Big Data and applied analytics**, utilizing tools such as Python (pandas, scikit-learn, numpy, matplotlib), R, and Apache Spark to drive anomaly detection, clustering (K-Means, DBSCAN), and decision tree modeling.
- **Bridged academic and practical domains**, translating research findings into actionable insights relevant to industry challenges in cybersecurity and digital resilience.

This role strengthened my ability to balance research rigor with operational relevance, enabling me to formulate frameworks and strategies aligned with real-world security demands.

1.3.3.9. Saman IT Group (November 2017 – June 2020) – Project manager and consultant

Project Manager & Consultant

Managed and advised on enterprise-level initiatives in IT strategy, governance, and service management across public sector bodies, financial institutions, and private organizations.

- **Led strategic IT planning and advisory engagements**, aligning business goals with technology capabilities and helping clients navigate transformation efforts.
- **Directed and participated in over 20 IT governance and security projects**, improving organizational readiness for compliance, risk management, and service delivery optimization.
- **Performed comprehensive IT maturity assessments**, using a hybrid approach combining COBIT-based frameworks with CMMI models to evaluate capability levels and define improvement plans.
- **Provided expert consultation on ISMS, ITIL, and risk governance**, translating complex standards into actionable operational practices tailored to client environments.
- **Advised on enterprise architecture and value alignment**, facilitating process-oriented improvements using an array of frameworks and process consulting methods, while enabling clients to improve efficiency, scalability, and decision support.

This role required integrating technical frameworks with strategic vision and guiding organizations through structured, incremental improvements to their IT and security posture.





1.3.3.10. SafeSoft Co. (October 2014 – November 2017)

Vice President | Security Solutions Manager | CTO | Advisor to CEO

SafeSoft Co. | October 2014 – November 2017

Held a progressive series of leadership roles in one of the Middle East's prominent cybersecurity solution providers, driving technical innovation, solution development, and strategic growth across enterprise and SME markets.

- **As CTO**
- **As Security Solutions Manager**
- **As Vice President**
- **As Advisor to the CEO**

1.3.3.11. Kahkeshan Group (November 2013 – March 2014)

Sales and Business Development Manager and instructor.

1.3.3.12. Arka Systems (March 2013 – November 2013)

Deputy Managing Director

1.3.3.13. Zaeim Electronic Industries – IT Department (Aug 2009 – Mar 2013):

IT project manager

1.3.3.14. Boshra Persian Network BPN Co. (Jul 2008 – May 2013):

Founder and CEO

1.3.3.15. PCNL Co. (Pishgam Communications Native Land, Jun 2005-Mar 2008):

Founder and CTO

1.3.3.16. Raymehr IT Company (Oct 2002- Mar 2007):

Technical person, web hosting support, and thin client support.

1.3.3.17. Web Design Group Network Solutions (1997-2005):

Network Solutions & Online Solutions Company

1.3.3.18. Behineh Pardazi Co. (1994-1997):

Technical person, help desk of the BBS system, and QC team member

1.4. Knowledge Experiences

I have proven training experience with a strong focus on network security and security concepts. My certificates are available in the certificate section.

1.4.1. Information Security

- Consulting, Design, Implementation, Internal Audit, Auditing, Process Improvement.
- ISO/IEC 27001
- ISO/IEC 27002
- ISO/IEC 27003
- ISO/IEC 27005
- ISO/IEC 27007, ISO/IEC 27008
- ISO/IEC 27031
- ISO/IEC 27035
- ISO/IEC 27032
- COBIT for security
- NIST
- CIS
- C2M2

- Internal and external audits

1.4.2. IT Service Management

- Consulting, Design, Implementation, Internal Audit, Auditing, Process Improvement.
- ITIL and ISO/IEC 20000
- Internal and external audits based on ISO/IEC 20000-1

1.4.3. COBIT - Control Objectives for Information and Related Technologies

- COBIT 4, 5, and 2019 Foundation
- COBIT Assessment
- COBIT Implementation

1.4.4. Enterprise Architecture

- TOGAF
- FEAF (federal enterprise architecture framework)
- ArchiMate

1.5. Certificates & Qualifications

1.5.1. Information Security and IT Service Management

PECB

PECB - Professional Evaluation and Certification Board

- o ISO/IEC 27001 Lead Implementer
- o ISO/IEC 27001 Lead Auditor
- o Lead Cybersecurity Manager
- o Senior Lead Incident Manager ISO/IEC 27035
- o GDPR Data Protection Officer
- o ISO 22301 Senior Lead Implementer - BCMS



ACS Certification

- o Information Security Management System Auditor/Lead Auditor ISO/IEC 27001:2013



TUV Rheinland

- o ISMS Requirements and Implementation of ISO/IEC 27001:2005
- o ISMS Auditor/Lead Auditor ISO/IEC27001:2005



Batis Academy

- o ISMS Requirements and Implementation of ISO/IEC 27001:2005
- o ISMS Auditor/Lead Auditor ISO/IEC27001:2005
- o Lead Auditor/ Auditor ISO/IEC 20000-1:2011, Information technology -- Service management -- Part 1: Service management system requirements
- o ITIL V3 Foundation

eQual

assurance Equal Assurance

- o ITIL v3 – Practitioner



IMQ Academy

- o ISMS Implementing by IMQ – seminar



Kahkeshane Noor

- o ISMS Auditor/Lead Auditor, Kahkeshan Institute of Technology



QMS Italia

- o ISMS Auditor/Lead Auditor ISO/IEC 27001:2005

1.5.2. Network



Asreshabake

- o CCIE - from ERN: ERN# 50011004 by MohammadAli Shahi
- o CCNP - from ERN: ERN# 50011004 by MohammadAli Shahi
- o CCNA - from ERN: ERN# 50011004 by MohammadAli Shahi

1.5.3. Telephony Systems



AASTRA

- o Telephony System Monitoring and Billing – 2012
- o Advanced Telephony System Management – 2012
- o AASTRA MX-One Telephony System – 2012
- o Telephony System Manager - 2012

1.5.4. Some Security Online Courses



US Department of Homeland Security

- o 100W - Operational Security (OPSEC) for Control Systems



Charles Sturt University

- o Phishing Countermeasures (May 2018)
- o Enterprise Cyber Security Fundamentals (April 2018)
- o Applying Law to Emerging Cyber Dangers (March 2016)
- o Introductory Certificate in Business Analysis (August 2016)
- o Virtualization Jumpstart (Mar 2015)
- o Cloud Models, Architecture, and Risk Management (May 2015)

- o Project Management Professional (PMP) Certification Masterclass (Aug 2015)
- o Digital Forensics (Oct 2015)

1.5.5. Antivirus



Avira

- o Avira Technical Expert - BUSINESS SOLUTIONS (February 2015 – February 2017)
- o Avira Technical Expert - Consumer Solutions (February 2015 – February 2017)
- o Avira Sales Expert (February 2015 – February 2017)
- o Avira Technical Expert (August 2013 – August 2015)



- o Kaspersky Lab Certified Professional (January 2015 – Present)

1.5.6. Brands Certifications



- o NetASQ Administration by NetASQ France



- o Falcongaze Technology Training (December 2014- Present)
- o Falcongaze Secure Tower Technical Support Initiate Level (April 2015 – Present)



- o Technical Support – Endpoint (Risk Advisor)
- o Technical Support – Endpoint (Application Control)
- o Technical Support – Endpoint (Data Loss Prevention)
- o Technical Support – Network (Firewall Enterprise)

1.5.7. Professional Skills



- o Scrum Foundations Professional Certificate - SFPC (ID: 55388378)
- o Remote Work and Virtual Collaboration – RWVCPC

1.5.8. Call Center and Contact Center



DAS Certification

- o ISO 18295 Customer Contact Centers Description of requirements.

1.5.9. Other Certificates

- o Cloud Security - Tehran NSR
- o Data Leakage Prevention – Tehran NSR
- o Network + as Faculty
- o CCNA as Faculty

- o E-Marketing as Faculty
- o System Introduction of personal information security as a faculty
- o ICDL Level 1 and Level 2 as Faculty
- o Microsoft MCSE 2003
- o Linux Red Hat Fundamental
- o CCNA (ICND 1 – in 2005, ICND 2 - in 2005)
- o CCNP (BSCI – in 2006, ISCW – in 2005, BCMSN in 2006)
- o CCSP (IPS - in 2007, SNRS – in 2006)

1.6. Publications and Articles

1.6.1. Profiles

Click to visit the profile

ORCID ID



Research Gate



Google Scholar



1.6.2. Academic Articles

- o Customer clustering by combining the particle swarm and K-means algorithms and analyzing their behavior on commercial websites
Submitted to SPRE (ID: SPRE-2012-1129)
Dor: [20.1001.1.25887327.2021.5.2.6.7](https://doi.org/10.1001.1.25887327.2021.5.2.6.7)
- o PECB University Thesis:
 - Information Security Management System Project Challenges
 - The Human Factors that affect Information Security Implementation failures

1.7. Research Projects

Security & Incident Management

- *National Cyber Incident Management Response Plan*
- *Information Security Incident Handling Framework (ISO/IEC 27035-based)*
- *Data Leakage Prevention Implementation Roadmap*

Data-Driven & Emerging Tech Research

- *Big Data & Behavioral Analysis in Organizational Security*
- *Delay-Tolerant Networking for Mobile Robots & Vehicular Systems*
- *Anomaly Detection in Networked Environments (Python, Spark, Decision Trees)*
- *Clustering with DBSCAN/K-Means for Usage Patterns*

Architecture & Service Design

- *Enterprise IT Master Plans & Security Strategy Blueprints*
- *Firewall-as-a-Service and Open Source UTM Models*
- *Cloud Security Frameworks and Benchmark Design*
- *Windows SBC & Cloud Architecture for Server Consolidation*

Legacy & Prototype Projects

- *Distributed Benchmarking System*
- *Media Codec Hardware-Firmware Design*
- *Customer Interaction Profiling via Social Engineering (2004)*

1.7.1. Training & Instructional Leadership

With over 26 years of professional teaching experience, I have designed and delivered impactful training programs tailored to the evolving needs of technical and managerial audiences — with a specialized focus on Information Security and IT Governance.

- Delivered more than 20,000 instructional hours, excluding private and university-level sessions.
- Educated over 3,800 professionals, contributing to certification readiness and operational maturity.
- Initiated teaching career at age 14, starting with programming on the Commodore 64.
- Developed customized curricula for institutions such as Cambridge International College.
- Led high-impact security awareness programs, including sessions with up to 80 participants from financial institutions.

These efforts have significantly enhanced the organization's security posture, fostered a compliance culture, and developed next-generation IT professionals.

1.4.4.1. Information Security

- 1) Information Security Management System (ISMS) – Describe the requirements
- 2) ISMS – Implementation based on ISO/IEC 27002, 27003
- 3) ISMS – Internal Audit based on ISO/IEC 27001 and ISO 19011
- 4) ISMS – Lead Audit based on ISO/IEC 27001, 27007, and 27008
- 5) Information Security Risk Management based on ISO/IEC 27005
- 6) ISM - Monitoring, measurement, analysis, and evaluation of ISO/IEC 27004
- 7) Guidelines for cybersecurity - ISO/IEC 27032
- 8) Awareness of Information Security
- 9) COBIT for Information Security
- 10) Phishing Countermeasure

1.4.4.2. SANS Courses

- 1) SEC301: Introduction to Cyber Security
- 2) SEC401: Security Essentials
- 3) SEC440: Critical Security Controls: Planning, Implementing, and Auditing
- 4) SEC566: Implementing and Auditing the Critical Security Controls - In-Depth
- 5) MGT414: SANS Training Program for CISSP® Certification
- 6) MGT415: A Practical Introduction to Cyber Security Risk Management
- 7) MGT433: SANS Security Awareness: How to Build, Maintain, and Measure a Mature Awareness Program
- 8) MGT512: Security Leadership Essentials for Managers
- 9) MGT514: Security Strategic Planning, Policy, and Leadership
- 10) AUD507: Auditing & Monitoring Networks, Perimeters & Systems
- 11) AUD566: Implementing and Auditing the Critical Security Controls - In-Depth

1.4.4.3. PECB

- 1) PECB Lead Risk Manager
- 2) PECB ISO/IEC 27001 Lead Implementer
- 3) PECB ISO/IEC 27001 Foundation
- 4) PECB ISO/IEC 27001 Lead Auditor
- 5) Lead Cybersecurity Manager
- 6) Lead Incident Manager ISO/IEC 27035
- 7) Certified Data Protection Officer CDPO

1.4.4.4. EC-Council

- 1) CCISO - EC-Council Information Security Management (EISM) certification

1.4.4.5. ISACA

- 1) CISA - Certified Information Systems Auditor

1.4.4.6. Audit and Lead Audit

- 1) ISO/IEC 27001 Internal Audit and Lead Audit
- 2) ISO/IEC 20000-1 Audit

- 3) Audit Ethics
- 4) ISO/IEC 27007 Guidelines for information security management systems auditing
- 5) ISO/IEC TR 27008 Guidelines for the assessment of information security controls
- 6) ISO 19011 Guidelines for auditing management systems

1.4.4.7. Risk Management

- 1) ISO 31000 - Risk management -- Guidelines
- 2) ISO/IEC 27005 - Information Security Risk Management
- 3) NIST 800-30 Guide for Conducting Risk Assessments – Information Security
- 4) COBIT for Risks
- 5) Cloud Risk Management

1.4.4.8. Incident management

- 1) ISO/IEC 27035-1 Information security incident management - Part 1: Principles of incident management
- 2) ISO/IEC 27035-2 Information security incident management - Part 2: Guidelines to plan and prepare for incident response

1.4.4.9. Business Continuity

- 1) Business Continuity Management
- 2) Business Continuity Plan
- 3) ISO/IEC 27031 — Guidelines for information and communication technology readiness for business continuity
- 4) ISO 22301 - Societal security -- Business continuity management systems -- Requirements

1.4.4.10. IT Governance

- 1) COBIT Foundation 4, 5, 2019
- 2) COBIT Implementation 4, 5, 2019
- 3) COBIT Assessor 4, 5, 2019
- 4) COBIT for Risks
- 5) COBIT for Information Security
- 6) COBIT 5 Assessor for Security
- 7) ISO/IEC 38500 Governance of IT for the organization

1.4.4.11. IT Service Management

- 1) ITIL Foundation 3, 4 (2019)
- 2) ITIL Practitioner 3
- 3) ISO/IEC 20000-1: Service management – Requirements
- 4) ISO/IEC 20000-2: Guidance on the application of service management systems
- 5) ISO/IEC 20000-3: Guidance on scope definition and applicability of ISO/IEC 20000-1
- 6) ISO/IEC 20000-4: Process assessment model
- 7) ISO/IEC 20000-7:2019 Guidance on the Integration and Correlation of ISO/IEC 20000-1:2018 to ISO 9001:2015 and ISO/IEC 27001:2013
- 8) ISO/IEC 20000-11: Guidance on the relationship between ISO/IEC 20000-1 and service management frameworks: ITIL
- 9) ISO/IEC 20000-13: Guidance on the relationship between ISO/IEC 20000-1 and service management frameworks: COBIT

1.4.4.12. Public Key Infrastructure

- 1) PKI Fundamentals and Concepts

1.4.4.13. Social engineering

- 1) Social engineering, attack, and prevention techniques

1.4.4.14. Training

- 1) TOT – Training of Trainers

1.4.4.15. *Analytics Psychology*

- 1) MBTI – Carl Jung Methodology
- 2) Greek Archetypes - Carl Jung Methodology

1.7.2. *Consulting*

I provide my consulting services for projects based on:

- 1) Information Security Management Systems
- 2) ITIL
- 3) COBIT
- 4) Enterprise Architecture

I also provide projects aligned with Enterprise Architecture, COBIT, ISMS, and ITIL.

2. Contact Information

MohammadReza Mehrazma

University Lecturer, Instructor, Lead Auditor, and Consultant

2.1. Email Address

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Public Email: mehrazma.mr@gmail.com

2.2. Website

<http://www.mehrazma.com>

2.3. LinkedIn

<https://ir.linkedin.com/in/mehrazma>

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