

Davood Bagheri Torkman



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Design, Implement and Develop Computer Infrastructure

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Profile

I am an IT professional with 14 years of experience in the IT industry and have had the honor of collaborating on over 30 projects including the design, development, maintenance and upgrade of medium and large computer networks, some of which involved a large network of users (4000 people), servers, sites and services moving at the edge of the technology line to implement SDDC infrastructure.

I've always been a continuous learner and have been an all-around contributor to my profession, and through collaboration with various organizations.

Additionally, through collaborations with diverse organizations, I have acquired valuable insights, skills, and expertise, demonstrating the importance of teamwork in overcoming challenges.

I have recently become interested in DevOps and am learning and developing myself in this technology.

I provide consulting, design, management, and operation services for a wide range of networks with several possible solutions.



Work Experience

Infrastructure Supervisor

- OmidPay Sep-2024 To Present
- Design, define, deliver, Update, and manage Infrastructure services
 - Develop Data stores, Fiber Networks, and Server environments for establishing multi-path
 - Design and develop backups and Disaster Recovery Management Plans
 - Develop the Infrastructure's environment monitoring with OneView and vRealize
 - Update virtualization environment servers, Fiber switches, and Storages' firmware
 - Improvement and security based on Shaparak's requirements and documents
 - Design and deploy Core-Edge FC networks and servers' HBAs connectivity
 - Collaborate on deploy VDI solution based on Citrix Apps & Desktop V7

IT DSM(IT Delivery Service Management)

- JTI.Co Oct-2023 To March-2024
- Define, Deliver, and manage services
 - Corporate with international service desk service
 - Installation and maintenance of infrastructure, network, and cloud environment

ITS Team Leader (VI, VDI and EUS)

- MTN-Irancell.Co Aug-2017 To Jun-2023
- Physical installation and configuration blade server HP C7000 with BL G9 and G10 series
 - FlexFabric Modules installation and configuration
 - VMWare infrastructure installation and configuration in multi-version(5,6,7,8)
 - VDI (Horizon) configuration and development of desktops for 4000 users in 6 branches
 - Virtualization monitoring and management console (OneView and vRealize)
 - Upgrade VMWare infrastructure versions manually and automatically (VUM / VLCM)
 - Install and config Desktop Central Endpoint Management(UEM and SCCM)
 - Install and configure Zero Client management console
 - Design and plan Disaster Recovery and High Availability solutions
 - Follow actions based on the ticketing system (ITIL)

End User Support Specialist

- KOMATSU.CO (Mehvar Machine) Jun-2010 To Oct-2016
- Maintain, analyze, and troubleshoot software and computer peripherals.
 - Set up, configure, and add all hardware
 - Physical installation and configuration of Computers and Servers(DL G7 & G8 series)
 - Installation and maintenance of a virtualization environment: ESXi & vCenter
 - Installation and maintenance of OS, software, and hardware (printers, scanners, IP-phone, etc.) used in the organization.
 - Administration and maintenance of basic services,AD,DNS,DHCP,OU's, GPO's, etc.
 - IT issues problem-solving: determination of the best maintenance solution based on the issues and details provided by colleagues.
 - Pass and follow requests by colleagues to the appropriate team.
 - Documentation for recurring problems, Inventory of equipment, software, and licenses.



Projects

IT Consultant / Infrastructure

- Style.Co / Taban Seir Parvaz.Co / Tose-e Ertebat.Co / Hami-Edalat.Co
- Design and Deploy structure, infrastructure, and Networks in multiple offices.
 - Installation, maintenance, and administration of domain-based network services.
 - Enhancing security with Active Directory policies
 - Installation and maintenance environment: Windows and Linux-based.
 - Establish the connection between HQ and branch offices
 - Design & Deploy firewall and security structure and features (Kerio & FortiGate)
 - Design, Deploy & Troubleshoot monitoring structure(Zabbix)
 - Design, Deploy & Troubleshoot VOIP structure(Elastix)
 - Overseeing the performance and management of IT team members
 - Managing and planning software projects and coordinating with various teams



Courses

Project Management Professional (PMP)	2023
Irancell Academy	
MCSA-MCSE, VCP	2015 - 2016
Noranet	certified
VCAP, VDI	2017 - 2018
Rayan college	certified
Storage+, ISM, Dell EMC, HPE	2024 - 2025
Douran Academy	certified



Skills

Microsoft (MCSA, MCSE)	Extra Advance
VCP, VCAP, VDI (Horizon, Citrix)	Extra Advance
Cisco (CCNA r&s)	Intermediate
Storage Management (Dell EMC, QNAP, VSAN)	Expert
Fabric Switch Management(Brocade, Cisco MDS)	Expert
OneView, ILO Amplifire	Expert
VEEAM B&R - Backup Exec	Extra Advance
DSRM (Disaster Site Recovery by ZERTO)	Expert
Microtik (MTCNA)	Intermediate
Docker	Intermediate
Kubernetes	beginner
Ansible	Intermediate
Cloud (Azure)	Intermediate
DCIM	Expert
PCoIP Management Console	Expert
Firewall (Kerio-Fortigate)	Expert
Linux (LPIC 1, 2)	Intermediate
SCCM(MS System Center Configuration Manager)	Advanced
Microsoft Central ManageEngine	Advanced
PDQ (Inventory, Deploy)	Advanced
Monitoring (Zabbix, OPmanagement)	Intermediate
VOIP (Elastix & CUCM)	Intermediate
Programming (Python, GIT)	Intermediate
Security (CEH)	Intermediate
Project Management Professional	Intermediate
Jira (Ticketing system based on ITIL)	Advanced



Education

Bachelor of ICT (Kavoush National UNV-Mazandaran)

Master of software-AI (Kavoush National UNV-Mazandaran)

* My dissertation is about using AI and DT for management Infrastructure and services



Language Skills

IELTS 6.0 (I understand and speak english very well)